



# HOLIDAY SHIPPING ADVISORY

updated December 20, 2024

## HOLIDAY SCHEDULE

Please note that our distribution centers will be closed on 12/24, 12/25, and 1/1.

Orders leaving our warehouse on 12/31 will be processed by UPS on 1/2 for delivery on 1/3.

Orders leaving our warehouse for processing by FedEx and USPS will not be impacted.

## CARRIER DELAYS

Holiday shopping means high volume, which can cause delays from USPS, UPS, FedEx and other shipping carriers. While orders are leaving Nassau OOGP distribution centers on-schedule, we are already seeing some orders impacted by shipping carrier delays.

Some packages tendered to USPS since December 2 (in a volume spike following Black Friday sales) have experienced multi-day delays between intake and processing. **Most orders impacted by this delay are now flowing in the USPS system.**

Given that holiday season delays are not uncommon, you may wish to inform your patients that their December orders could be impacted by major carrier delays.

As always, feel free to get in touch with customer service if you need assistance following up on any specific order.

Happy holidays, and thank you for being a Nassau OOGP customer!

**Nassau**  
800.526.0313  
nassau@nassaulens.com

**OOGP**  
800.654.3829  
oogpcs@oogp.com

